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Turning Santa Barbara into one of the most hearing accessible cities in California.

Choosing a Hearing Loop Installer

Choosing a qualified hearing loop installer is something to carefully consider and educate the community about as part of the Loop Santa Barbara campaign.

The State of California requires hearing loop installers to be licensed contractors. A low-voltage systems (C7) specialty contractor's license is mandated by law for this type of work. In addition, licensed contractors need to be bonded and carry general liability insurance and worker's compensation insurance.

The Hearing Loss Association of America has developed the following recommendations in order to avoid unsatisfactory installations that do not serve the public.

The Hearing Loss Association of America recommends:

"...the international induction loop standard (IEC 60118-4) for installation. This ensures strong, even coverage of the signal. We suggest you ask potential installers whether they offer engineering expertise to meet this standard and can verify that they have done so. This will prevent dissatisfaction with uneven, poor quality installations and will delight users with clear, strong input wherever they sit."

Some other good questions to ask are:

- Are you a certified hearing loop installer?
- How were you trained on loop installations?
- Can you guarantee 100% coverage?
- How many hearing loops have you installed?
- How will you verify that the hearing loop meets the IEC standard?
- Could you provide me with 3 references from satisfied customers for whom you installed a hearing loop system?

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A project of the Independent Living Resource Center with funding provided by the California Communications Access Foundation and support from:

